Dubbo Health Service Palliative Care Specialist Service





An Australian Government Initiative

Referral framework

All referrals are to include clinical history information.

During normal working hours, contact Palliative Care Nurse to discuss any referrals.

Send referral to...

Dubbo - Send referral via Argus to

WNSWLHD-DUBPalcare@health.nsw.gov.au or

Fax referral 6809 7282

Name of clinical condition / presentation

- Provide recommendations and support(including plan of care) to health care professionals
- Assist and support advance care planning discussions and activities with patients and their families
- Liaise with metropolitan palliative care teams, when required, to assist in addressing complex patient's care needs
- Provide education and training for health care professionals on palliative care to maintain and increase competency and confidence in patient, aged care and community settings.

Indications for specialist referral

- Advanced progressive disease where symptoms aren't being managed by a GP
- Pain and symptom control
- End of Life
- Care and Planning
- Authorised Adult Palliative Care Ambulance Plan
- Advance Care Plan

Referral information required

- Name
- DOB
- Diagnosis
- Clinical History
- NOK
- Discharge Summary
- Advance Care Directive
- NSW Ambulance plans

Initial management

- Relief from pain and other distressing symptoms
- Psychological and spiritual care
- Support to help people to live as actively as possible
- Assistance for families coping with illness, death and bereavement
- Enhancement, as far as possible, of quality of life

Please send referral to

Palliative Care Services, Dubbo Base Hospital Fax: 02 6809 7282

'Red Flag' items

- Pain and symptoms crisis
- End of Life planning
- Equipment provision
- Social support



How to access care in the event of a 'red flag'

 Phone 02 6809 6584, fax or present to Dubbo Base Emergency Department

Other information

Palliative Care Advice Service for after-hours support: 1800 315 593

NSW Health Palliative Care After-Hours Helpline: 1800 548 225

The Unit works in conjunction with Lourdes Hospital and Palliative Care Team in Community